



IRONKEY™ Locker Plus 50 (LP50) SECURE USB 3.2 FLASH DRIVE

Windows Updater Instructions



System Requirements

- Login as AdministrativeUser*
- Microsoft Windows 11
- USB 2.0; USB 3.0 (Type A)

*The updater process must be performed while logged in as an Administrative User. The updater will not work if you are logged in as a non-administrator or if you are using the 'Run as' command as a non-administrator.

Updater Instructions

ATTENTION: It is recommended to backup the data on the drive before using the updater!

Note: Backup all data stored on the IKLP50 and close all applications and TSRs (Terminate-and-Stay-Resident) prior to running the updater.

1. Remove all other flash devices (e.g., flash media cards, USB flash drives, etc.).
2. Insert the IKLP50 and make sure it is recognized by your Operating System.

Note: If an Auto-play dialog appears upon insertion of the drive. Do not run the IKLP50 Launcher from this window.

3. Double-click IKLP50_Updater.exe to initiate the updater process.

Note: IKLP50_Updater.exe must be ran from the same folder containing the Windows folder that's part of the extracted files.

Caution: Do not remove the drive or interact with any Windows applications during the updater process.

Note: Windows may display a Security Warning prior to running the software. Click Allow to proceed.

4. Accept the License Agreement and click Next to continue.
5. The software will attempt to detect the IKLP50 drive.

Note: If a window is displayed notifying you that IKLP50 is running, click Next to continue.

6. An update warning message will be displayed to backup data before updating. When ready click-on Update to start the update.
7. A window should appear notifying you that your drive has been updated successfully. Check Launch if you want IKLP50 to launch automatically and then click Finish.
8. Once the updater process is complete, you may begin using the IKLP50 or disconnect the drive.

If the updater process was unsuccessful, repeat steps 2-8.

FAQs

For a complete list of the latest FAQs, go to Kingston's support website at www.kingston.com/support/technical/category/usb

Q: Can I use the 'Run as' command in Windows to update the IKLP50 when logged in as non-administrative user?

A: No. The updater process must be performed while logged in as an administrative user. The updater will not work if you are logged in as non-administrator using the 'Run as' function.

Q: The updater fails to recognize the IKLP50 even though it is inserted into the USB port.

A: You may be able to resolve it by removing other flash devices such as flash cards and/ or flash drives. Once this is done, exit the updater and launch it again. *

Q: Nothing happens after double-clicking on IKLP50_Updater.exe or a message about missing files.

A: Make sure you run IKLP50_Updater.exe from the same folder as the Windows folder. These are all parts of the extracted zip file and must be kept together.

***If updater still fails to recognize IKLP50 contact Kingston's Tech Support.**